# SpyTrack Plus - GPS Tracker
# User Manual

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# 1. Welcome from Rewire Security

Hello and thank you for purchasing the SpyTrack Plus – Portable GPS Asset tracker.
This manual will be your reference for installing and operating the SpyTrack Plus.
This manual includes information about the SpyTrack Plus's features and functionality.
For access to other support information, please contact Rewire Security at:
**Web**: https://www.rewiresecurity.co.uk/contact
**Email**: info@rewiresecurity.co.uk
**Telephone**: +44 (117) 403 1916

# 2. Information & Warnings

### 1) Electrical Safety
All installation of the tracker and operation should conform to your local electrical safety codes. The tracker must be grounded to reduce the risk of electric shock. We assume no liability or responsibility for any fires or electrical shock caused by improper handling or installation.

### 2) Transportation Security
Heavy stress, violent vibrations, and excess moisture should not occur during transportation, storage, and installation of the device. Do not adjust the tracker's settings or placement while driving.

### 3) Repair Professionals
All the examination and repair work should be done by qualified service engineers or Rewire Security's tech support team. We are not liable for any problems caused by unauthorized modifications or user-attempted repair.

### 4) Environment
The GPS tracker should be kept in a cool, dry place away from direct sunlight, flammable materials, explosive substances, etc. The Spytrack Plus should be transported, stored, and used only in the specified environments as stated above.

### 5) Operation and Maintenance
To clean dust or dirt off of the Spytrack Plus, use an air blower or a microfiber cloth.

### 6) Accessories
Be sure to use only the accessories recommended by Rewire Security (wires, chargers, and cases) Before installation, please open the package and check to ensure that all of the components are present in the box. Contact us if anything is broken or missing in the package.
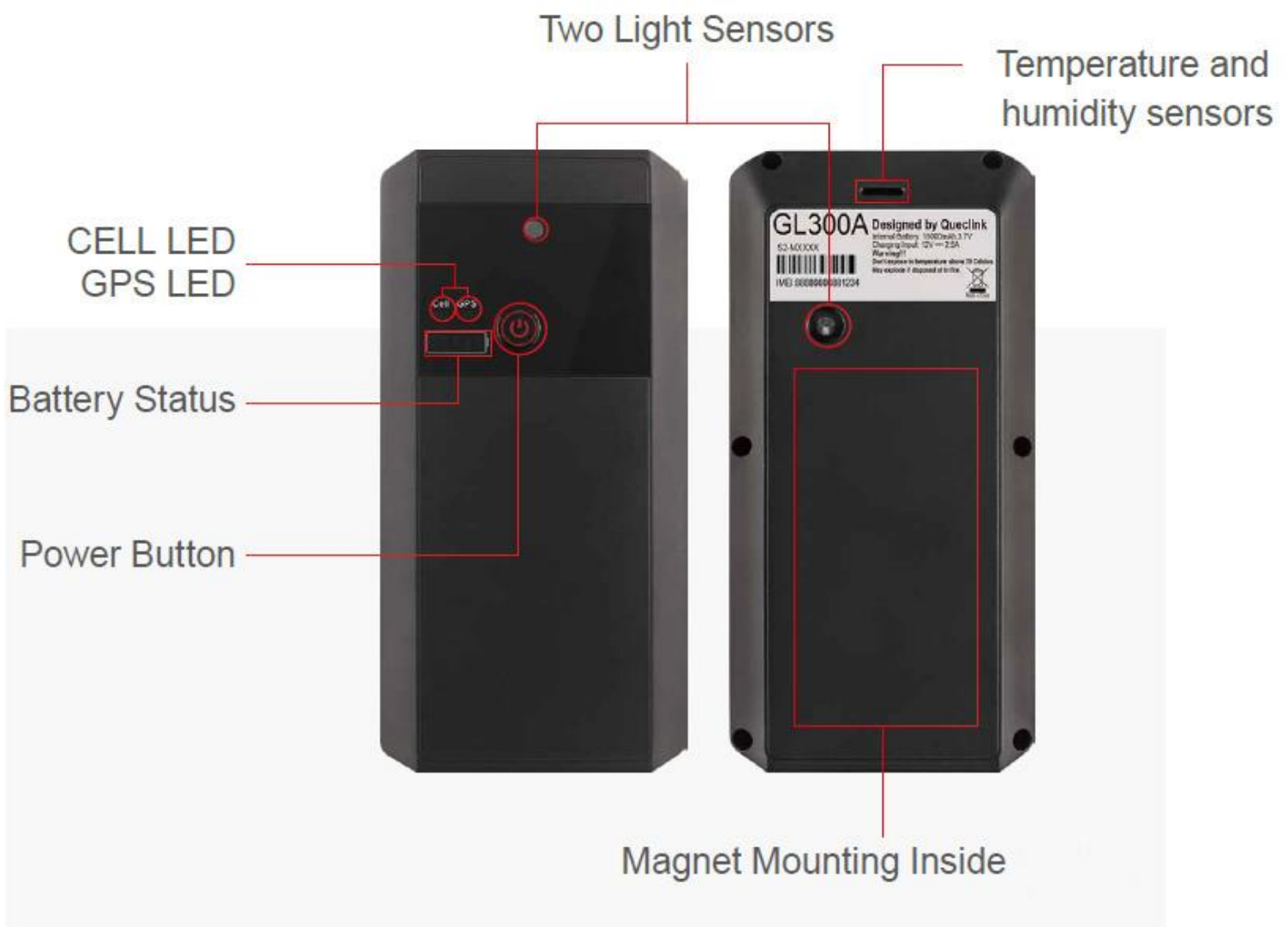
### 7) Legal Notice
Ensure strict observation of relevant laws to ensure this product cannot be used for any illegal purposes. Rewire Security assumes no liability or risk for misuse of this product and any consequences of said misuse.

# 3. Introduction

The Spytrack Plus is an asset tracking device designed to track people, containers, vehicles, and other assets. With a compact body and superior GNSS and GPS based locating capabilities, the Spytrack Plus is a powerful tracking solution and it only weighs 375 grams.

The Spytrack Plus features a whole list of useful functions such as; 50 days standby, dual GPS antennas, multiple satellite connectivity, GPRS/GSM-based reporting, geo-fencing, instant smartphone notifications, tamper alert and additional features to ensure robust tracking capabilities for personal and business use.



Two Light Sensors

Temperature and humidity sensors

CELL LED
GPS LED

Battery Status

Power Button

GL300A Designed by Queclink

Magnet Mounting Inside

External GPS Interface

SIM card Slot

Micro USB Interface

## 4. Features

The Spytrack Plus is one of the most advanced GPS trackers on the market to date. Below are the main features of the Spytrack Plus:

- No installation requirement
- Magnet mounting
- Real-Time GPS Tracking
- Dual GPS Antennas
- Temperature and Humidity monitoring
- Small Form Factor: 375 grams
- Accessible via APP on PC, Mac, iOS, or Android devices
- Rechargeable Battery with a Battery Life of Up to 50 days
- Instant Alerts by E-mail & Text Message & Smartphone APP
- Geo-fencing Capabilities
- Motion detection
- Tampering (removal) alarm
- 180 days tracking history
- 1 Year Warranty

## 5. What's Included

Included in the box with the Spytrack Plus are the following:
- Spytrack Plus GPS Tracker
- Mini USB Charging Cable
- Installed SIM card with Global Coverage
- Quick Start Instruction Guide

## 6. SpyTrack Plus SIM Card

**Note**: The SIM card comes preinstalled on the device. Please do not remove or replace it. If you experience a problem you believe may be related to the preinstalled SIM card, please contact Rewire Security.

## 7. Charging the Device

To charge the Spytrack Plus, lift the flap covering the charging port and plug the charger cable end into the unit via the USB port, then plug the charger into a USB power source. The battery LED light on the front of the tracker will hold a constant red light when charging, and the LED in the center will blink green periodically to indicate that it still has power. If the battery LED flashes red, that means the battery level is low, and the GPS tracker should be charged.

## 8. Spytrack Plus Power On/Off

Spytrack Plus is always "ON" and the power button is used for ligting up the battery level indicator. As the device obtains a mobile signal, the cell LED will begin blinking and will start relaying location data. If the cell LED light on the device is flashing, your tracker is trying to locate a cellular signal over which to send the location data.

## 9. Activating the Device

After purchasing the device, you must purchase SpyTrack Service Plan that allows the device to send your data to your Spytrack account. Spytrack Service includes: Prepaid SIM card with global coverage, Spytrack Website, and Spytrack APP subscriptions. You can activate your device and service plan at: https://www.rewiresecurity.co.uk/spytrack-service-activation

Follow the activation steps on the website, and within a few minutes, you will receive an email with details about the device, along with the username and password to log on to https://spytrackgps.co.uk. Change your password upon logging in for the first time and begin enjoying tracking your vehicle and assets!

## 10. Device Placement

Make sure the device is placed near a window or on a surface that does not obstruct the signal reception. Placing the device in the boot of a car saloon is not recommended. Move the GPS tracker near where you want to place it and check the green GPS signal to ensure that reception is available in that position. The Spytrack Plus is water resistant, yet we do not recommend placing the device in a place where it may become submerged in water.

## 11. Tamper Detection

The Spytrack Plus is able to monitor its environment continuosly. Tamper detection is turned on 60 seconds after the tracker is installed on a vehicle. The light sensor on the back is used for tamper(removal) detection. If the tracker is tampared with or removed from the vehicle, Spytrack Plus will identify it and send an alert.

## 12. Light Sensor

Based on the front light sensor on the front, Spytrack plus measures ambient light using preset optical density value.

## 12. Temperature & Humidity Sensor

The Spytrack Plus comes with an integrated temperature and humity sensor. It's an ideal tracking device for businesses with constant need for measuring the temperature inside their vehicles.

## 13. Spytrack GPS Tracking Portal

https://spytrackgps.co.uk/ is the portal that allows you to track your GPS tracker. Access to the platform comes free of charge included with the Spytrack Service Plan. Spytrack portal is built on the cloud and it can be accessed using any internet-enabled device that runs an internet browser.

In addition, all of your tracking needs can be fulfilled using nothing but the mobile app. Spytrack app features real-time tracking, alerts, and notifications as well as route history.

## 14. Getting Started

To log into the Spytrack portal, check your email for your Spytrack activation email containing your username and password. For the best security results, please change your password upon logging in for the first time. You can access the "Settings" menu on the left top corner of the website, once in settings menu go to the "My Account" tab to change your password.

To learn more about Spytrack Portal, please visit:
https://www.rewiresecurity.co.uk/spytrackguide/

# 15. FAQ – Frequently Asked Questions

**Q**: I tried to activate my GPS tracker with the activation form, but never received my password. What do I do?
**A**: Contact customer support at info@rewiresecurity.co.uk

**Q**: Why is my device not getting GPS signal?
**A**: When the GPS tracker is experiencing interference, the GPS light will begin blinking. This means that no GPS signal is available and the device is actively searching for a new signal. Please bear in mind that many major cities have GPS dead zones, and GPS signal may not reach underground. GPS signals are equivalent to a small light bulb, clear view of the sky is required to obtain maximum location accuracy.

**Q**: How long does my device's battery last?
**A**: The battery should last up to 50 days, but may deplete faster if more activity is detected and depending on the update frequency intervals.

**Q**: How do I know when the Spytrack Plus is completely charged?
**A**: Please keep an eye on the battery level indicator while charging your tracker. You can view current device battery and other metrics on the Spytrack portal.

**Q**: I just bought an additional Spytrack Plus. How can I start tracking this device if I already have a Spytrack account?
**A**: First, activate your GPS Tracker on [https://www.rewiresecurity.co.uk/spytrack-service-activation-service-activation]. When activating a second tracker, please use your e-mail address previously associated with your Spytrack account, if you do so, your second tracker will be automatically added to your account.

**Q**: Can I change how often my GPS Tracker pushes signal updates to the Spytrack network?
**A**: Yes, once in the Spytrack Platform or APP, go to "Device Settings" menu on the top of the website and select your desired update frequency.

**Note:** Lowering the update frequency will result in the tracker depleting the battery power faster due to sending the location to our cloud servers every 30 seconds instead of 60 or 90 seconds.

**Important Note:**
- **This user manual is for reference only. Slight differences may be found in the user interface.**
- **All the designs and software here are subject to change without prior written notice from Rewire Security.**
- **All trademarks and registered trademarks mentioned are the properties of their respective owners.**