

Spytrack Plus Quick user guide

Follow the steps in this guide before you install the tracker



1 LOCATE THE IMEI NUMBER

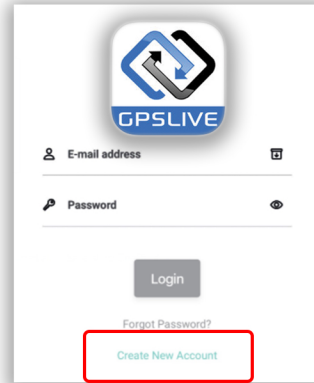


The IMEI number will be printed on the box.

If you are an existing user, log in to your GPSlive account and continue to step number 5.

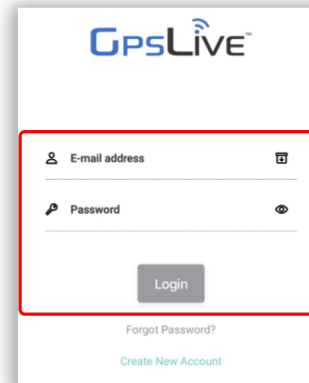
If you have purchased a device with subscription (service top-up) continue to the reverse of this guide.

2 REGISTER YOUR ACCOUNT



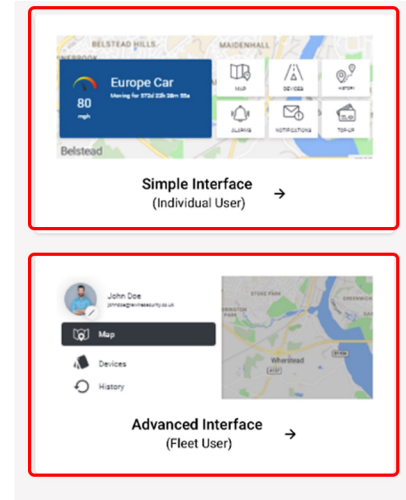
Download the GPSLIVE app from the Apple App Store or Google Play store. Open the app and tap on "Create New Account". Enter your email address and tap on "Register".

3 ACCESS YOUR ACCOUNT



Check your email inbox/spam for an email from GPSLIVE which will contain your username and password. Open the GPSLIVE app and log in using the username and password provided in the email.

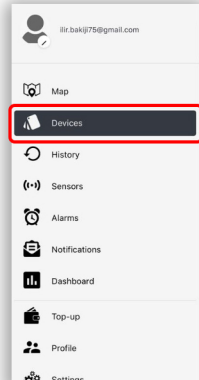
4 SELECT YOUR INTERFACE



This can be changed in settings at any time.

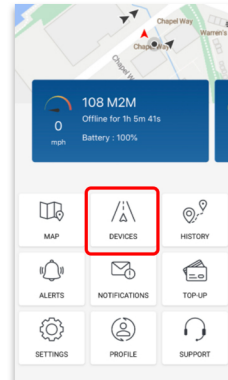
5 ADD YOUR DEVICE

Advanced Interface



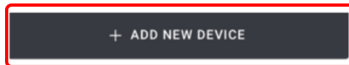
Tap on Devices

Simple Interface

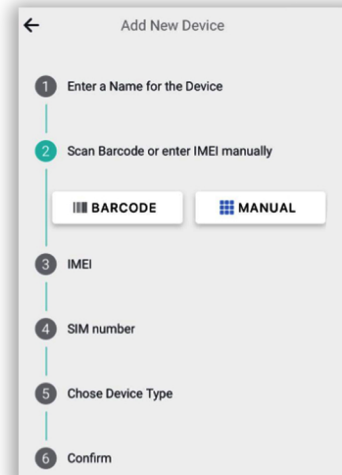


Tap on Devices

Tap on ADD NEW DEVICE

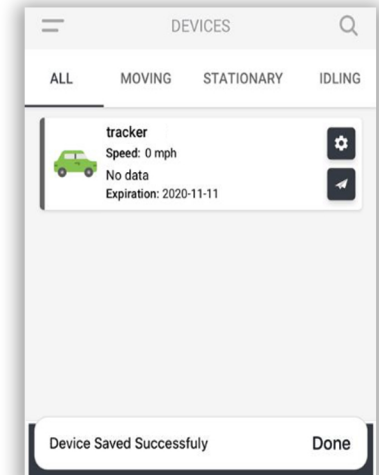


6 FILL THE FORM PROVIDED



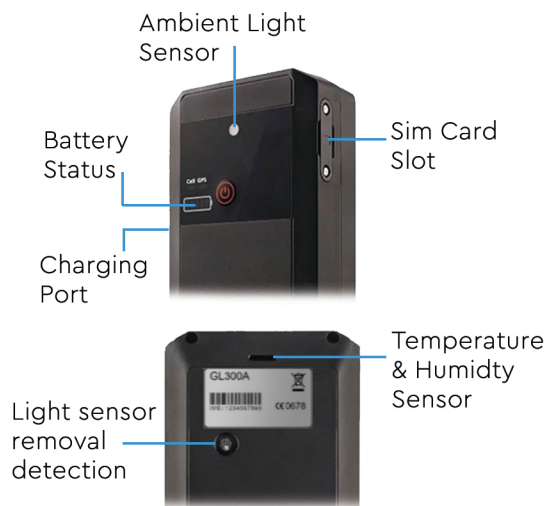
Fill the form provided and tap on Save

7 SAVE YOUR DEVICE



Your Device has been added and activated

Features and LED Status



Cell GPS

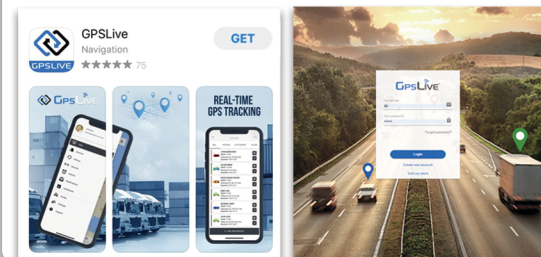


- Q** What do the LED lights on the Tracker mean?
- A** **Cell LED: Green/GSM indicator**
Fast flash: Device is searching for GSM signal.
Slow flash: GSM signal has been established.
- GPS LED: Blue/GPS signal indicator**
OFF: GPS is switched off.
Fast flash: Device is searching for GPS signal.
ON/Solid blue: Device has established GPS connection.

Accessing your account

To access your account please visit: WWW.GPSLIVE.CO.UK or get our free to download app on Google Play or Apple App Store

Please use the details below to log in to your account. You can change your password once you have logged in to your account.



Your login details are going to be displayed here if you have purchased your tracker with service top-up.

Troubleshooting

When you initially power on the device, it can take up to 15 minutes to establish a connection. Keep the device in a good signal area until it shows online on GPSLive.

- Q** What does battery indicator mean?

A Led indicators lighting up in turn: Your device is connected to power and is still charging up.

All LED indicators are solid green: Battery of your device is now fully charged.

LED 1 is flashing: Battery capacity of your device is less than 20%.

Note: If you press and hold the power key, LED lights will indicate current battery charge.

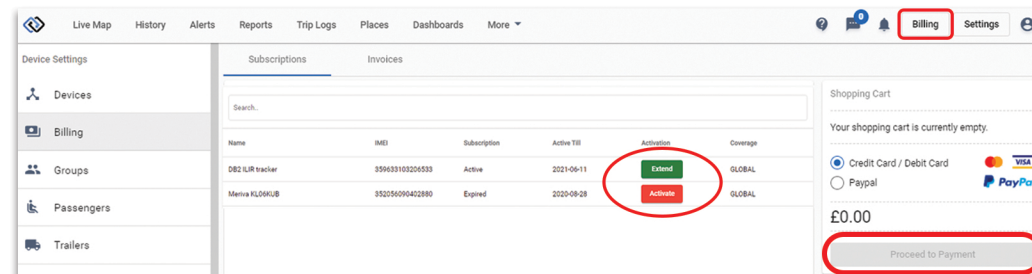


- Q** How can I get the best tracking from my device?

A The default position update interval of the Spytrack Plus is 60 seconds. You can change this setting from your spytrack account using the send command function. Increasing the update frequency will improve tracking accuracy but reduce battery life. The device should be installed in a place where it can receive good satellite signal. Installing it behind materials such as concrete (walls) or metal (bonnet) will degrade the signal and reduce tracking accuracy.

How do I extend my subscription?

Visit WWW.GPSLIVE.CO.UK, log in and follow the instructions below:



Click on Billing In the top right corner

Click on Activate/Extend on the device you wish to activate or extend

Proceed to the payment screen

- Q** The device is not updating or refreshing its location on the map.

A Check the blue LED light to see if its solid or flashing fast. If it is flashing fast, place it by a window or take it outside for a quick walk or drive. See if the LED changes to solid blue. If it still hasn't, turn the device "OFF" by using the power button, wait 60 seconds and turn it back "ON". If the issue persists, contact our tech support team.